

QUALITY POLICY

With more than 30 years of experience in *in vitro* diagnostics, we are always working to improve our performance and services and adapt them to the needs of each client. This enables us to offer high levels of customer service, and develop long-lasting relationships with our customers. Over 4,000 customers worldwide can testify to that.

High experience in the field of *in vitro* diagnostics combined with our highly motivated team guarantee optimum levels of quality. This aside, we still strive to continuously improve our service in all areas related to customer, supplier and employee needs. Since 2003, nal von minden GmbH has been certified according to EN ISO 9001 and EN ISO 13485 quality management specifications. Since then, our quality management system and our products regularly undergo audits for the re-certification of these specifications by the notified body TÜV Rheinland.

We, at nal von minden, know that quality is no coincidence. Through continuous training of our staff and a system of regular planned internal quality audits, we are able to ensure consistently high levels of quality within our company. All our products are manufactured to the highest standard of quality according to valid standards and regulations and to the state of the art in science and technology. According to the European IVD Directive 98/79/EC, all our products are CE certified.

Our organizational structure guarantees quick, accurate and cost-effective fulfillment of the tasks. We try to improve the working conditions and practices constantly, are always striving to bring our interests in line with the interests of the community, behave ethically towards individuals and groups, understand the need for environmental protection and are intent on protecting our environment.

The management board is committed that all employees in the company align their daily activities according to the described quality policy.

Roland Meißner
Chief Executive Officer



Dr. Gerd Hagendorff
Director Quality Management &
Regulatory Affairs

Quality Policy EN

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Schnelltests

Labordiagnostika

Laborservice

Beratung & Service